

## Booking terms

### Hours

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Take-offs are scheduled everyday between **6:00 and 12:00** am depending on which flight/tour was booked, on the chosen place for the take-off and on the season. **(Weekends and public holidays included)**

### Departures

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Take-offs are scheduled every day from our altiport in L'Eperon in Saint Gilles (everyday) or from our Roland Garros base in Saint Denis (only from Mondays to Fridays) according to the flight/tour you booked.

**If you wish to take-off from Pierrefonds in Saint Pierre or from any other place, please contact us.**

### Transfer

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If you are in hotel on the western coast, a free shuttle can be put at your disposal to enable you to reach our altiport in Saint Gilles. Please, contact us if you want to benefit from it.

### Flotte

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Our fleet is exclusively composed of helicopters class "Ecureuil"; six seats are available in each one of them, all them providing you with the chance to completely enjoy the view.

- There are two seats next to the pilot, and four behind them.
- During the flight, our pilot goes both ways. All our passengers will be able to enjoy the view.
- Individual headsets will enable you to hear your pilot's tailor-made comments.
- The place of each passenger is decided by the captain who does so according to morphology and weight so as to respect the helicopter's load dispatch.

# HELILAGON

## Booking

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You can book your reservation at our altiport in l'Eperon, by phone, mail, fax or email up to 48 hours before take-off.

Mandatory pieces of information: exact first names and family names, credit card number (16 digits, expiration date and the last three numbers at the back of the card) or a deposit cheque (half of your flight/tour's price) and a phone number where you can be reached at. It is only a deposit, you will pay before you take-off, if the weather allows it.

There is no minimum age: from your child's second birthday, the price asked corresponds to the one asked for infants (that price depends to the flight/tour you choose).

## Internet

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If you choose to book online via [www.helilagon.com](http://www.helilagon.com), you will be asked to pay immediately.

## Weather

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The weather conditions change fast on the island, that is why our pilot checks on them 15 minutes before the take-off. If the weather does not allow your pilot to fly according to what you have chosen, we can offer you either to make an incomplete flight/tour (prices will be adapted accordingly) either to postpone or to cancel without any fee.

**We strongly advise you to choose a date at the beginning of you holidays for your flight/tour, so that you can choose another date if you have to postpone.**

## Booking Confirmation

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Due to occupancy conditions (our helicopters only take-off in there are 6 passengers), the flight must be confirmed the previous day, before 7:00 pm.

We have to be able to join you (landline, cellphone, hotel... number).